# LLAW NEWSLETTER

LAW LIBRARIAN ASSOCIATION OF WISCONSIN, INC.
A CHAPTER OF THE AMERICAN ASSOCIATION OF LAW LIBRARIES

VOLUME 18, No. 1 FALL 2000

## PRESIDENT'S MESSAGE

Pat Ellingson

Depending on your point of view we are either winding down on the first year of the new millennium or gearing up for the start of it, which ever it is I anticipate that this year will be a good one for LLAW. Thanks to Rick Hendricks and last year's board for all of their hard work. I for one was glad to see the bylaws revision enacted.

Committee chairs have been selected and several members of last year's board have agreed to stay on the board. I appreciate their commitment and I welcome the new board members. If you are interested in serving on a committee and neglected to note this on your membership renewal, please give that committee chair a call.

I attended AALL's chapter leadership program at the annual conference this summer and several of the "talking points" may be of interest to our chapter. I will be reviewing them with our board to see if we could incorporate them into our chapter. Some of topics covered were: corporate sponsorship for membership meetings, community involvement, volunteerism and chapters' relationship with SLA.

The State Bar of Wisconsin asked LLAW to appoint two representatives to the State Bar's

internal Staff-client Education Committee. I think this is a good opportunity for LLAW. Heidi Yelk and Carol Bannen volunteered to serve on this committee. I would like to thank both Heidi and Carol for volunteering.

Just a reminder, there are grants available for programs other than AALL. Contact Jane Moberg if you are interested.

I am looking forward to working with all of you this year.

Pat.

**CONTENTS** 

President's Message Page 1
LLAW Officers & Committees Page 2
Treasurer's Report Page 4
LLAW Meetings Page 6
REPORTS FROM AALL
AALL President-s ProgramPage 8
Teaching Research in
Academic Law LibrariesPage 12
AALL: Effective ListeningPage 13
Recommended ReadingsPage 15
Membership ChangesPage 21

## \* \* \* LLAW OFFICERS AND COMMITTEES 2000/2001 \* \* \*

#### **OFFICERS**

President	Patricia Ellingson	414/665-2422	patriciaellingson @northwesternmutual.com
Vice President/President Elect	Amy Bingenheimer	414/277-5849	aeb@quarles.com
Secretary	Bonnie Shucha	608/265-5513	bjshucha@facstaff.wisc.edu
Treasurer	Victoria Coulter	608/263-4325	vacoulter@facstaff.wisc.edu
Past President	Rick Hendricks	608-283-5504	rdh@dewittross.com

#### **COMMITTEE CHAIRS**

	011 4 70 10 -	44 445 5 4 4 5 5	****
Archivist	Olivia Bradford	414/665-2423	oliviabradford@northwesternmutual.com
	Jaskolski		
<b>Government Relations</b>	Heidi Yelk	608/261-7555	heidi.yelk@courts.state.wi.us
			·
Grants	Jane Moberg	414/271-6560	jbmoberg@mbf-law.com
3-33-33			<b>J</b> ************************************
Membership	Pamela Noyd	608/258-4255	pnoyd@foleylaw.com
· · · · · · · · · · · · · · · · · · ·	1 umou 1 (o) u	000/200 1200	phojuciolejiuwicom
Newsletter - Editor(s)	Jim Mumm	414/288-5351	jim.mumm@marquette.edu
	Mary Koshollek	414/287-9496	mkoshollek@gklaw.com
Nominating	Mary Jo Koranda	608/262-2213	mkoranda@facstaff.wisc.edu
Tronmating	Wai y 50 Koranda	000/202-2213	mkoranda @ raestarr. wise.edu
Placement	Diane Duffey	414/271-0900	dduffey@habush.com
1 Meement	Diane Builey	111/2/11 0500	addiney c nasasineoni
Program	Amy	414/277-5849	aeb@quarles.com
	Bingenheimer		•
	Connie Von Der	608/266-1600	connie.vonderheide@courts.state.wi.us
	Heide		
Public Access to Legal Information	Susan O'Toole	414/297-5401	sotoole@foleylaw.com
Tubile freeds to regul information	Subuii S 100ic	11,277 5401	socote e role jiu weom
Public Relations	Kellee Selden	414/225-1410	kls@dkattorneys.com
			,

#### **COMMITTEE MEMBERS**

0 0111111 122 112112			
<b>Government Relations</b>	Heidi Yelk, Tony Chan		
Grants	Jane Moberg, Jane Colwin		
Membership	Pamela Noyd, Virginia Meier		
Newsletter	Julia Jaet, Mary Koshollek, Cindy May, Virginia Meier, Jim Mumm		
Nominating	Mary Jo Koranda		
Placement	Diane Duffey		
Program	Amy Bingenheimer, Connie Von Der Heide, Nancy Paul, Lois O'Brien		
Public Access to Legal Information	Susan O'Toole		
Public Relations	Kellee Selden, Laura Olsen-Duggan		

The LLAW Newsletter, official publication of the Law Librarians Association of Wisconsin, Inc., is published quarterly in Spring, Summer, Fall and Winter and distributed to all LLAW members. Dues renewal falls in June of each year. Subscription rate is \$4.00 to non-members. For membership information contact Pamela Noyd, Chair of the Membership Committee, Foley & Lardner, P.O. Box 1497, Madison, WI 53701 (608/258-4255). Address all inquiries, contributions, or items of interest to the LLAW Newsletter Editor, c/o Mary Koshollek, Godfrey & Kahn, 780 N. Water St., Milwaukee, WI 53202 or by e-mail to mkoshollek@gklaw.com. © Law Librarians Association of Wisconsin, Inc., 2000.

# Lexis Publishing Ad appeared on this page

# \* \* \* LLAW TREASURER REPORT \* \* \* ANNUAL

INCO	<u>OME</u>	1999/00 actual	<u>EXPENSES</u>	1999/00 actual
CHE	CKING ACCOUNT		Archives	0.00
	Beginning Balance	4257.59		
			Govt. Relations	0.00
	Hein Pubn royalties	551.00		
	Membership	1682.50	Grants	750.00
	Newsletter Advertising	360.00	Member	750.00
	Newsletter Subscriptions	32.00	V/P	500.00
	Program Program Lexis Donation	1550.40 300.00	VIP Program	721.71
	State Bar Gratuity	1550.00	Membership	
	State Bai Gratuity	1330.00	Renewal postage	34.98
	Subtotal	10283.49	Directory postage	20.03
	Subtotal	10263.49	Refund for newsletter	20.03
SAVI	NCS		overpayment	16.00
BAVI	Beginning Balance	2713.71	overpayment	10.00
	Interest	50.67	Newsletter	397.71
	Transfer from Checking	287.00	1 (C WSICILE)	371.11
	Transfer from enceking	207.00	Nominating	23.76
	Subtotal	3021.38		
			Placement	0.00
CD				
	Beginning Balance	2946.67	Program	
	Interest	135.88	Accommodations	200.00
			Dinners	1771.60
	Subtotal	3082.55	Overhead fee	15.84
			Postage	39.60
TOTA	AL INCOME	<u>16417.42</u>	Speaker dinners	16.95
			Public Access	19.66
			Public Relations	
			Shipping	26.50
			State Bar table	125.00
			Miscellaneous	
			Checking maint.	11.75
			President appreciation gift	25.00
			State Bar filing fee	10.00
			Transfer to savings	287.00
			TOTAL EXPENSES	5013.09

Respectfully Submitted, Victoria Coulter, LLAW Treasurer

# \* \* \* LLAW TREASURER REPORT \* \* \* OUARTERLY REPORT

	00)	\$4,297.19
Income:		
Membership		
Active (68)		1,360.00
Active 99/00 (2)		22.50
Associate (8)		80.00
` '		16.00
Newsletter (4)		
Student (3)		30.00
Sustaining (1)		60.00
Miscellaneous		
State Bar gift		1,500.00
Newsletter		
Advertising		200.00
Program		
Deposit		559.00
Lexis gift		300.00
Leas giit		300.00
Total		\$4,127.50
Expenditures:		
Grants		
Member		750.00
VP		500.00
· <del>-</del>		300.00
Membership		24.0
Postage		34.98
Miscellaneous		
Checking mainte	enance fee	3.75
President apprec	iation gift	25.00
Newsletter	· ·	
Postage		97.3
Program		71.5
_		001.6
Apr. meals		821.6
Postage		39.60
Public Relations		
Brochures		25.6
Total		\$2,297.93
Ending Balance (7/31/00	))	\$6,126.76
NGS ACCOUNT		
Beginning Balance (4/6/	00)	\$3,037.84
Income:	,	, ,
Interest		13.54
Ending Balance (7/31/00	))	\$5,051.50
TIFICATE OF DEPOSIT		
	00)	\$3.074.0
		φ3,074.30
Income:		
Interest		44.59
Ending Balance (7/31/00	)	\$3,127.14
AL: CHECKING, SAVING	GS AND CD	\$12,305.28
	Respectfully Submitted, Victoria Coulter, LLAW	
	respectivity Submitted, victoria Counci, ELAV	rreasur

## LLAW Fourth General Membership Meeting Law Librarians Association of Wisconsin Wednesday, May 17, 2000 Northwestern Mutual Life - Milwaukee

President Rick Hendricks called the meeting to order at 7:25 P.M.

- I. <u>Minutes</u> There were no minutes to approve as there has not been a newsletter since the April 6th meeting.
- II. <u>Treasurer-s Report</u> Vicky Coulter gave the treasurer-s report: checking account balance at \$4,539.60; savings account balance at \$3,037.84; and certificate of deposit balance at \$3,074.98 for a total of \$10,652.42.

#### **III.** Committee Reports

- 1. Archives. No report.
- 2. **Government Relations**. No report.
- 3. **Grants**. No report.
- 4. Membership. Virginia Meier reported the following figures: 88 active members, 9 associate members, and 4 sustaining members for a total of 101. Virginia also reported that membership forms will soon be available on the LLAW web site.
- 5. Newsletter. Julia Jaet announced that the next newsletter should be ready next week. Quarles and Brady will be printing the newsletter. The Spring 2000 newsletter is now available on the LLAW website in PDF format minus the advertisements.

- 6. <u>Nominating</u>. Officers for the following year were announced: Amy Easton Bingenheimer was elected vice president/president-elect, Vicky Coulter was re-elected as treasurer and Bonnie Shucha was re-elected as secretary.
- 7. Placement. Rick reported that Diane Duffey has been working with Kay Hallanger, Wisconsin Court System Personnel Specialist, to share job openings. The Wisconsin Court System has an employment opportunities page at <a href="http://www.courts.state.wi.us/misc/employment.html">http://www.courts.state.wi.us/misc/employment.html</a>
- 8. <u>Program</u>. Pat Ellingson thanked everyone for coming to the last membership meeting of the year and wished luck to next year-s Program chair, Amy Easton Bingenheimer. Rick thanked Quarles and Brady (Amy), Northwestern Mutual (Pat), and West (Laura Olson Dugan) for sponsoring tonight-s meeting.
- 9. <u>Public Access</u>. The Consumer-Related Legal Research Sites page is now available on the LLAW website at <u>www.aallnet.org/chapter/llaw/links.htm.</u>
- 10. <u>Public Relations</u>. Susan Madere announced that she will be leaving the Legal Resource Center due to repetitive motion injuries. She thanked the Public Relations committee members for all their hard work this year.

(Continued on page 7)



#### IV. Announcements

- 1. <u>New Librarians</u> Jane Colwin announced that Cindy Secker (Reference/Outreach Services Librarian) and Rebecca Knutson (Library Associate) have recently joined the staff.
- 2. AALL Archives Box AALL is putting together a time capsule to be displayed at the Annual Meeting this summer. Each chapter has been asked to contribute one archives box. Suggestions about what to include were: State bar tshirt, Elsie the cow, Mary=s book, Legal Resource Guides, Newsletters, Annual Report, West Olympics photo, and a LibraryFest program. Julia Jaet and Jim Mumm volunteered to compile the box contents.

#### V. Old Business - None

#### **VI. New Business**

- 1. State Bar Annual Meeting Volunteers
  Jane Colwin announced that the State
  Bar is looking for volunteers to teach
  mini-technology sessions and staff the
  technology area. She will be sending
  out a notice with more details soon. In
  the future, the State Bar plans to hold
  annual meetings only.
- 2. Passing of the Baton Rick thanked all the officers and committee chairs and members for their hard work this year. He especially recognized the Newsletter and Public Access for their contributions. He officially passed the baton to our new LLAW President, Pat Ellingson, who also thanked Rick for his efforts.

The business portion of the meeting adjourned at 7:45 P.M., whereupon the program portion of the meeting commenced.

#### VII. Program

Pat welcomed Janis Johnston, AALL
Treasurer and Director/Associate Professor
of Law and Library Administration from
the University of Illinois at Urbana Champaign. Janis spoke about new
developments and the many benefits
associated with membership in AALL.
These included:

- Networking!
- New membership category for those interested in law librarianship
- Free membership to new member with returning members renewal

(Continued on page 8)

#### **LLAW Newsletter**

The LLAW Newsletter is the official publication of the Law Librarian Association of Wisconsin. Published quarterly. Copy deadlines are February 5, May 5, August 5, and November 5. Circulation varies, from 175-200 copies per issue.

Unsolicited contributions in electronic format are encouraged; contributions submitted for publication are subject to editorial review.

#### **Advertising Rates**

The following rates apply per issue:

Full page – \$40 Half page – \$20 Quarter page – \$10 Classified – \$1 per line

Contact the editor regarding advertising.

#### **AALL PRESIDENT'S PROGRAM**

by Sue Center

Assistant Director for Public Services University of Wisconsin Madison Law Library

Carol Leland, the Keynote Speaker, immediately captured the attention of her audience with a rousing and robust rendition of a familiar camp song (Good Morning to You) and quickly illustrated why she is a leadership consultant. Although I had initially attended this session out of curiosity and to listen to AThe Keynote Speaker®, a very short time into her talk I found myself reaching for paper & pen and jotting down a few notes. I became immersed in her talk, as she defined some basic concepts about leadership.

According to Carol, good leaders Alearn, grow, and change@, and they are proactive. They must be committed to continuous change and a fundamental set of core values. She identified the qualities for leadership as the Seven@C@s and divided them into 3 individual values and 4 group values. Individual values include Consciousness of Self, Congruence (talk the talk & walk the walk), and Commitment (for the individual). Group values included Collaboration (shared purpose), Controversy (disagreement with respect), Civility, and Citizenship. It was the group values which were emphasized, especially Collaboration.

Collaboration requires a good leader to ask questions, such as Awhat does this situation require from me?@ and Awhat am I striving for?@ The answer is: a good way to be collaborative. It is a commitment to a better answer. As a group we can come up with a better answer as we combine all of our individual competencies for a better combined result. Collaboration is very difficult, because we have to be willing to compromise to reach consensus. Collaboration also takes a great deal of time. We have to give up control, but will ultimately share the reward for achievement. The risk, of course, is the possibility of failing and looking foolish. Collaboration raises things to a higher level; it enables us to do things better.

(May 17, 2000 minutes continued from page 7)

- AALLNet new design features a members only section including editable membership directory and salary survey
- Leadership is the focus of this year=s annual meeting this summer in Philadelphia entitled AGateways to Leadership@
- Professional Development Program is offering programs on such topics as copyright in the digital age, managing solo libraries and multilocation libraries, etc. Electronic learning opportunities are also available through listsery discussions and online tutorials. Archive of course materials will made available on AALLNet
- Washington Affairs Group is hard at work to keep legal information affordable and accessible. Hot issues include UCITA and the elimination of the federal depository library program. Janis urged that we all speak to our representatives about these issues.
- Executive Board has been drafting a strategic plan for the next five years. A draft is available on AALLNet about which the board would like your comments.

The meeting adjourned at 8:10 P.M.

Respectfully submitted, Bonnie Shucha Secretary



(Continued on page 13)

# Wisconsin Law & Technology Show

Pam Noyd Librarian - Foley & Lardner, Madison

Mark November 30<sup>th</sup> on your calendar – that's the date for the **WISCONSIN LAW & TECHNOLOGY SHOW** in Milwaukee. The Technology Show is organized by the National Practice Institute with presenters from LLAW, the State Bar of Wisconsin, the Milwaukee Bar Association, the Wisconsin Chapter of Legal Marketing Association, the Paralegal Association of Wisconsin and the Dane County Bar Association. The show is designed for attorneys, law librarians, MIS professional, paralegals, legal secretaries, court personnel and legal administrators. At a cost of only \$99 for Lawyers and \$49 for Non-Lawyers, it is designed to be an affordable legal technology show.

LLAW members will be staffing the Internet Café all day, similar to what we do at the State Bar Conference each year. If you are interested in volunteering to help out with the Café, please contact Pam Noyd at (608) 258-4255, pnoyd@foleylaw.com.

For more information on the Show, visit the National Practice Institute's website, www.npilaw.com and watch for a brochure in the mail.



## **DON'T FORGET**

The deadline for submitting articles for the next

LLAW NEWSLETTER

is Monday, November 6, 2000

(Submit articles to Jim Mumm) (jim.mumm@marquette.edu)

Westlaw CLE Seminars Ad appeared on this page

## Westlaw CLE Seminars Ad appeared on this page

# TEACHING RESEARCH IN ACADEMIC LAW LIBRARIES

by Jean Callihan Reference/Instructional Services Librarian Marquette University Law Library

Prior to the AALL's annual meeting, Lexis and the AALL presented the second Teaching Research in Academic Law Libraries (TRIALL) program in Philadelphia. Thirtytwo applicants were selected to participate. We were a diverse group in terms of teaching experience, ranging from law librarians who were going to teach their first legal research class in the fall to law librarians who had been teaching for years. The types of legal research instruction programs we represented spanned just about every possibility, from a first year course fully integrated with the legal writing program to a six-week stand-alone research course for first year students. Some courses were graded; others were pass/fail. Not every law school offered advanced courses (I was pleased to report that Marquette just imposed that requirement for graduation). In lieu of formal advanced classes, some librarians were able to reach upper level students by lecturing on specialized research as part of a substantive law class.

The TRIALL program consisted of two full days of instruction and discussion. First, we introduced ourselves and briefly discussed the general problems we faced teaching legal research (lack of time and support, exploding number of online resources, students' attitudes towards print materials, coordinating with legal writing instructors, etc.) We then plunged into adult and experiential learning theory in order to have an overall framework for the rest of the sessions. We focused on a learning cycle that takes the learner through four quadrants: Why, What, How and What If? Research shows that students who are taken through the entire cycle

Visit the LLAW Website at

www.aallnet.org/chapter/llaw

retain about 90% of the material presented, compared to a 20% retention rate for students who stay in one quadrant.

The instructor has different roles to play in each quadrant. The "Why" quadrant requires the instructor to act as motivator, to show students how the course is relevant and where it fits into the big picture. The "What" quadrant covers the actual dissemination of material. The instructor assumes the role of an expert. "How" is a key component of the cycle. Students use the material and see how it works in a safe environment. The instructor acts as a coach. And last but by no means least, "What If" requires students to apply the information in a real world context. The instructor acts as an evaluator.

The following sessions and breakout groups gave us helpful tips on how to work within this framework. Sessions included "Active Learning" (where we learned about flamenco dancing!), "Knowing Your Audience," "Creating Teaching Opportunities," "Developing Curriculum," "Handouts" and "Evaluating Learning." The class was split into different assigned groups to work on several projects and report back to the entire group. The break out group projects involved: (1) coming up with a teaching opportunity (i.e. reaching out to a target group), (2) designing an advanced course, (3) designing handouts, and (4) instructing the class in a child's game using all the techniques covered. Everyone attending was enthusiastic and eager to share their experiences--the conversations with colleagues both in class and outside of class were invaluable.

Lexis underwrote the course and provided us with a substantial binder of course materials and extravagant meals and snacks. Lexis and AALL are considering holding TRIALL every two years in conjunction with the AALL meeting. I am sure, based on the positive feedback, that a third TRIALL will be presented in 2002.

#### **AALL: EFFECTIVE LISTENING**

by Sue Center
Assistant Director for Public Services
University of Wisconsin Madison Law Library

As one who has great difficulty with active listening (and remembering what I hear) I knew that the program entitled AEffective Listening: Moving from Simply Hearing to Really Listening would be of great interest to me. Sandra Yancey, the consultant who led this informative presentation, emphasized that listening is very hard work. We spend 65% of our day listening, but at only 25% effectiveness! Ineffective listening is one of the most frequent causes of misunderstanding and mistakes.

Why is effective listening hard work? An active listener registers increased blood pressure, a higher pulse rate, and more perspiration. The good listener must be willing to concentrate on the other person rather than ourselves. There is a great deal of competition for our attention, because information is coming at us in different formats, from different media, and we must make choices about what we wish to hear and from what sources. Although we do more listening than speaking, reading, or writing, we usually receive no formal education in listening.

Ms. Yancey presented the secret of good listening as C-A-R-E-S-S. Each letter in this very Acaring@ word represents a trait that is important for an active listener. Concentration is critical for maximizing the amount of informa-We must focus on the tion we receive. speaker=s message & try to eliminate other distractions. It is important to Acknowledge the speaker and demonstrate understanding, appreciation & use body language to show that you are listening and understanding the message. Research is the art of asking questions, gathering more information from the speaker, and providing feedback. It asks the speaker to clarify and expand the message. Exercising Emotional Control is important. It requires us to listen to the message and not be distracted by

prejudices and biases such as reacting to the speaker-s dress, grammar, or accent. This can be a tremendous challenge.

As much as 93% of the meaning transmitted can come through non-verbal communication. Thus, Sensing the message via vocal intonation and visual clues such as the speaker-s body language is very important to interpretation. Finally, we must Structure the message by mentally indexing, sequencing, & prioritizing it (identify key points), e.g. compare fact vs. theory, advantages vs. disadvantages, actual vs. projected, etc. This is an extremely important listening skill, because this better enables us to remember the essence of the speaker-s message.

Active and effective listening takes a great deal of practice and effort. However, it can result in fewer mistakes and misunderstandings, reduce tension, increase effectiveness, and benefit both the individual and the organization. Additional information from the presentation is available in the *Educational Program Handout Materials* booklet from the conference (p. 211-218).

(President's Program continued from p 8)

Carol also distinguished between management and leadership: although both utilize similar processes, management is the daily task of getting the job done, whereas leadership involves the future and effecting change. In summary, leadership is a challenging and costly investment, but one which empowers employees, fosters a good learning environment, encourages shared purpose, and values change.

West Group Ad appeared on this page

# \* \* \* RECOMMENDED READINGS \* \* \* compiled by Cindy May

Anderson, Steven P. "Law Firm Memos: A New Player among Secondary Legal Materials." <u>Legal</u> Information Alert 19:1-4 (March 2000)

Law firm newsletters and memos are proliferating on the Web. Mr. Anderson explains how to find them, discusses their usefulness, and speculates on their future.

Baker, Debra. "Treading on Titans' Turf." ABA Journal 86:44-46 (July 2000)

Ms. Baker discusses recent developments in litigation between Jurisline and Lexis.

Banisar, David and Davies, Simon. "Global Trends in Privacy Protection: An International Survey of Privacy, Data Protection, and Surveillance Laws and Developments." <u>John Marshall Journal of Computer</u> & Information Law 18:1-111 (fall 1999)

An introduction covers threats to privacy, the right to privacy, the evolution of data protection, and models of privacy protection. This is followed by individual reports on the state of privacy protection in 54 countries.

Bell, Blake A. "Law.com: A Constructive Critique." <u>LLRX</u> <u>http://www.llrx.com/features/lawcom.htm</u> (July 5, 2000)

The author provides background information on Law.com, describes the organization of the site, and offers some suggestions for improvement. He concludes that, from a practitioner's perspective, Law.com is particularly useful for checking current legal news or identifying hot legal topics related to a particular practice area.

Berring, Robert C. "The Paperless Chase: Don't Throw Out the Librarian with the Library." <u>California</u> Lawyer 20:50-54 (June 2000)

Professor Berring discusses the conversion of law firm libraries from collections of print resources to gateways to electronic sources, and how this change makes the law firm librarian more valuable than ever. An elegiac sidebar mourns the loss of the physical library, while a second sidebar follows a senior editor from *California Lawyer* as she is expertly led through a maze of electronic legal information by Boalt Hall librarians.

Biehl, Kathy. "Searchable Intellectual Property Databases." <u>LLRX</u> http://www.llrx.com/columns/roundup1.htm (June 15, 2000)

The author provides a short, annotated list of searchable IP databases maintained by government, academic and institutional sites. Although she suggests that the free databases don't consistently offer the same level of completeness and reliability that come from a commercial search, she maintains that they offer a quick, cheap, and convenient starting point. Entries are arranged under four headings: Copyright, Patent, Trademark, and Commercial Services.

Biehl, Kathy. "Slip Opinions Listservers." <u>LLRX http://www.llrx.com/columns/roundup2.htm</u> (July 15, 2000)

This list of slip opinion alert services is arranged by jurisdiction, and includes both free and fee-based services.

Butler, Yvonne. "Knowledge Management: If Only You Knew What You Know." Australian Law Librarian 8:140-153 ((2000)

This paper examines the nature of knowledge management, outlines the three major categories of knowledge, discusses the two major types of knowledge management strategies, and examines the

issue of measuring the return on investment of a knowledge management initiative. The author explains why she believes information professionals can and should play a critical role in knowledge management.

Carter, Sarah. "A Guide to the UK Legal System." <u>LLRX http://www.llrx.com/features/uk.htm</u> ((August 1, 2000)

Sarah Carter, Law Librarian at the University of Kent, begins this guide with an introduction to the UK legal system and court system. She then describes and cites to both print and electronic formats for legislation, case law, indexes, government documents, and specialized sources for Scotland, Wales, and Northern Ireland. References to the legal profession, legal education, legal publishing, current awareness, and standard texts in a variety of subject areas are also included.

"A Citation Manual for European Community Materials." 6th annual ed. <u>Fordham International Law Journal</u> 23:935-957 (March 2000)

Instructions are given for citing treaties, decisions, legislation, and various government publications.

Corcos, Christine A. "Federal Admiralty Judges and Courts: A Bibliography." <u>Journal of Maritime Law and Commerce</u> 31:505-508 (July 2000)

This bibliography lists contemporary articles by or about federal admiralty judges and courts, focusing on the individual personalities of the judges and the institutional characteristics of the courts.

Grosek, Edward. "How to Research International Treaties and Agreements." <u>Loyola of Los Angeles International and Comparative Law Journal</u> 20:641-726 ((December 1998)

This is a comprehensive guide to treaties, treaty indexes, and other reference materials that identify and cite treaties, in both print and electronic formats. A useful table suggests tools for researching specific types of treaties. There are also sections on treaty compilations by topic and by selected international organizations.

Halvorson, T. R. "Jurisline.com: It's All Over, Including the Shouting." <u>LLRX</u> <a href="http://www.llrx.com/extras/jurisline8.htm">http://www.llrx.com/extras/jurisline8.htm</a> (June 20, 2000)

Mr. Halvorson summarizes the outcomes of both lawsuits between Reed Elsevier and Matthew Bender on the one side, and Jurisline.com on the other.

Hokkanen, John and Bond, Tricia. "A Bibliographic Guide to Knowledge Management." <u>Law Practice Management</u> 26:38-40 (July/August 2000)

This resource list can help users find out more about knowledge management. Citations to journal articles are arranged under these headings: What is knowledge management; Return on investment, cost justification and economics; Knowledge management technologies; Knowledge management methodologies; and The chief information officer.

Hokkanen, John. "Taking Technology to the Next Level: Implementing Knowledge Services." <u>LLRX http://www.llrx.com/features/taking.htm</u> (July 15, 2000)

The author discusses how law firms can integrate technology into their practices more efficiently. He offers a five point game plan from which any law firm can start out on this process.

Jarrah, Eman H. "Victory for the Public: West Publishing Loses its Copyright Battle over Star Pagination and Compilation Elements." <u>University of Dayton Law Review</u> 25:163-185 (fall 1999)

This comment provides background and analysis of eighth and second circuit opinions involving West copyright claims.

Kammer, Martina. "German Business and Commercial Laws: Guide to Translations into English and Select Auxiliary Sources." LLRX http://www.llrx.com/features/german.htm (June 15, 2000)

According to the author, this Web page is designed as a finding aid for people interested in locating English translations of German business and commercial laws. Both print and Web formats are included. In addition, there are links to related sources in English providing background information on the economic and legal environment for doing business in Germany, and useful reference tools.

Leahy, Germaine. "Researching Trade and the Environment: The World Trade Organization (WTO) Website." Environmental Lawyer 6:665-671 (February 2000)

This article describes the organization of the WTO Website, with special emphasis on its environment section. It also explains how to search the site, and highlights other resources that can be found there.

"Legal Research." National Law Journal 22:C1-C10 (July 17, 2000)

This *In Focus* section, issued to coincide with the annual AALL conference, includes articles on information literacy, the transition from print to electronic formats, and typical weeks in the lives of a law firm and a law school librarian.

Liu, Joan. "Beyond the Border: The Construction of the Chinese Legal Information System in Cyberspace." <u>LLRX http://www.llrx.com/features/china.htm</u> (July 5, 2000)

Ms. Liu, a librarian with the New York University Law Library, offers this pathfinder for Chinese legal information in electronic form. After an introduction to the laws of the People's Republic of China and the current state of legal information access there, she provides an annotated list of resources, including legal online services, electronic legal publications, legal research tools, law-related Web sites, and CD-ROM products.

Mason, Elisa. "Guide to International Refugee Law Resources on the Web." <u>LLRX</u> http://www.llrx.com/features/refugee.htm (July 15, 2000)

The fiftieth anniversary of the Convention Relating to the Status of Refugees will occur next year. According to its author, the purpose of this guide is to direct readers to some of the key texts and resources available on the Web that can help shed light on, and provide a context for, current refugee issues.

Mason, Elisa. "The Protection Concerns of Refugee Women: A Bibliography." <u>Texas Journal of Women</u> and the Law 9:95-116 (fall 1999)

This bibliography attempts to bring together references to articles, books, and papers that discuss different aspects of the legal and physical protection of refugee women. The references are organized in reverse chronological order under topic. A final section cites Internet sources.

Mayfield, Ian. "EU Legal Information on the Internet: An Update." <u>Law Librarian</u> 31:14-17 (spring 2000)

This article is intended as a follow-up to another by this author published in *Law Librarian* a year ago. She discusses a great many changes in the past year relating to electronic access to European Union materials. The predominant feature of these changes, according to the author, has been the continued development of the Web as a means of delivering databases.

Mersky, Roy M. and Percy, Kumar. "The Supreme Court Enters the Internet Age: The Court and Technology." LLRX http://www.llrx.com/features/supremect.htm (June 1, 2000)

The authors examine the Supreme Court's cautious approach to new technology. They go on to discuss alternatives for access to Supreme Court opinions and oral arguments.

Miccioli, Gloria. "Finding Federal, State & Local Governments on the Web." <u>LLRX</u> <a href="http://www.llrx.com/extras/government.htm">http://www.llrx.com/extras/government.htm</a> (July 15, 2000)

There is an overwhelming amount of information by and about governments on the Web. Subject searching is difficult precisely because there is so much. According to its author, this introduction to government-oriented megasites can help streamline the searching process.

Mill, Kart. "An Overview of Estonian Law and Web Resources." <u>LLRX</u> <u>http://www.llrx.com/features/estonian.htm</u> (July 15, 2000)

The author, a reference librarian at the Tartu University Library in Estonia, highlights Estonia's legal and court systems and provides links to relevant sites and full text laws, indicating when the information is in English.

Miller, Dick R. "XML: Libraries' Strategic Opportunity." <u>Library Journal netConnect http://www.ljdigital.com/xml.asp</u> (summer 2000)

Mr. Miller describes XML (eXtensible Markup Language) and discusses its usefulness for libraries.

Miluno, Kent. "Issues in Law Library Acquisitions: An Analysis." <u>Law Library Journal</u> 92:203-215141 (spring 2000)

According to the author, the purpose of this article is to consider the best of recent writings about acquisitions against the context of law libraries. Topics discussed include shrinking acquisitions budgets, changes in legal publishing, building and managing an acquisitions program, preservation, outsourcing, gifts, and acquisitions-related use of the Internet.

Morrissey, Carol M. "The EU Privacy Protection Directive and the U.S. Safe Harbor." <u>LLRX</u> <u>http://www.llrx.com/congress/061500.htm</u> (May 15, 2000)

The EU Privacy Protection Directive forbids the transfer of personal data to a country outside the EU which lacks adequate personal data privacy safeguards. Because the U.S. falls into this category, the Commerce Department has been conducting safe harbor negotiations so that U.S. companies will be able to operate in compliance with the Directive. This article discusses the issues involved in this process.

Morrissey, Carol M. "Security and Trust in Cyberspace, Carnivore and R.I.P.." <u>LLRX</u> http://www.llrx.com/congress/index.htm (August 1, 2000)

Government efforts to balance personal privacy and law enforcement have resulted in several pending Congressional bills, which Ms. Morrissey summarizes. She explains *Digital Storm* and *Carnivore*, FBI programs that collect data electronically, and *RIP*, or *Regulation of Investigatory Powers*, a British bill granting wide-ranging police powers over the seizure of electronic communications.

Pacifici, Sabrina I. "lexisONE: The New Internet Resource for Small Firm Attorneys and Solos." <u>LLRX http://www.llrx.com/extras/lexisone.htm</u> (July 6, 2000)

On July 6, Lexis launched a new Web site called lexisOne. The site targets solos and small firm attorneys and is free of charge. This review provides an overview of lexisOne design, navigation, access features, and content.

Pengelley, Nicholas. "Researching Australian Law." <u>LLRX http://www.llrx.com/features/australian.htm</u> (June 1, 2000)

This pathfinder begins with a substantial background section on Australia's history, politics and legal system. Following this are sections on parliaments and laws, courts and judgments, treaties, secondary sources, publishers, current awareness, discussion lists, information brokerage, and major texts by topic.

Quint, Barbara. "Legal Arena Continues to Buzz: West Partners with Northern Light; Supreme Court Opens Web Site." Information Today 17:32, 38 (June 2000)

Ms. Quint discusses West's alliance with Northern Light Technology to create a legal Web search engine. She also reports on the recent unveiling of the U.S. Supreme Court Web site, and what it does and doesn't offer.

Rakowski, Piotr and Rybicki, Robert. "An Overview of Polish Law." <u>LLRX</u> <a href="http://www.llrx.com/features/polish.htm">http://www.llrx.com/features/polish.htm</a> (May 15, 2000)

The authors briefly discuss the Polish legal system, then list sources of Polish law, with numerous links to primary materials and government agencies.

Sanborn, Hope Viner. "Up To the Plate." ABA Journal 86:46-48 (July 2000)

The author speculates on the effects small, startup online legal research services will have on Lexis-Nexis and Westlaw. Her discussion includes reference to Loislaw, VersusLaw, Quicklaw America, and the National Law Library.

Skalbeck, Roger V. "Managing Your Intranet or External Web Site." <u>LLRX</u> <u>http://www.llrx.com/columns/notes32.htm</u> (July 15, 2000)

Mr. Skalbeck, Technology Services Librarian and Webmaster at George Mason University School of Law in Virginia, evaluates two Web management programs of differing complexity: Microsoft's FrontPage 2000 and Macromedia's Dreamweaver 3. He includes references for further help and reading, and a briefly annotated list of three other Web management programs.

Svengalis, Kendall F. "Legal Publishing 2000: An Interview with Kendall F. Svengalis." <u>Legal Information Alert</u> 19:1-4 (April 2000)

The fourth edition of Mr. Svengalis' book, *Legal Information Buyer's Guide and Reference* Manual, has recently been published. In this interview, he brings readers up-to-date on what he sees as the state of publishing at the end of the twentieth century and offers his forecasts for the beginning of the next century.

Taylor, William L. "Comparing KeyCite and Shepard's for Completeness, Currency, and Accuracy." <u>Law Library Journal</u> 92:127-141 (spring 2000)

Mr. Taylor compares the completeness of the Shepard's and KeyCite databases by re-creating part of Fred Shapiro's 1998 statistical study that was published in *Legal Information* Alert. Mr. Taylor also compares the currency and accuracy of the two systems. Here he presents the mixed results of his research along with suggestions for improvement and for using both databases wisely.

Tiefer, Charles. "The Reconceptualization of Legislative History in the Supreme Court." <u>Wisconsin Law</u> Review 2000:205-277 (2000)

The author analyzes the U.S. Supreme Court's changing views on legislative history following the intense period of debate between critics and proponents of textualism in the late eighties and early nineties.

Wallace, Marie. "Flip Charts: Low Tech Powerhouses." <u>LLRX</u> <a href="http://www.llrx.com/columns/guide42.htm">http://www.llrx.com/columns/guide42.htm</a> (August 1, 2000)

In another of her practical, down-to-earth columns, Marie Wallace lists the advantages of flip charts, describes the various types of flip charts on the market, and gives tips on using flip charts effectively. She includes references to two publications on flip charts for further reading.

Wallace, Marie. "Listen Up: Communication Depends on Learning to Listen." <u>LLRX</u> http://www.llrx.com/columns/guide41.htm (July 5, 2000)

In this installment Ms. Wallace extols the benefits of active listening. Checklists highlight characteristics of active listening, how to apply good listening to becoming a better speaker, and barriers to active listening that need to be understood and minimized.

"Web Sites on Juvenile Issues." UC Davis Journal of Juvenile Law & Policy 4:121-124 (spring 2000)

URLs and annotations are provided for eighteen Web sites related to juvenile legal issues.

Wenger, Jean M. "International Commercial Arbitration: Locating the Resources." <u>LLRX</u> http://www.llrx.com/features/arbitration.htm (June 1, 2000)

This introductory guide to international commercial arbitration includes both print and electronic resources. It includes references to primers, megasites, treaties, arbitral institutions, arbitration rules, national laws, drafting concerns, decisions and awards, specialized arbitration, finding tools, and organizations.

"Women's Annotated Legal Bibliography." Cardozo Women's Law Journal 6:181-200 (1999)

This bibliography annotates articles from 1998-1999 on a variety of women's legal topics, including domestic violence, child custody, discrimination, gay rights, harassment, AIDS, rape, and reproductive rights.

Young, Back-Had. "The Internet and Chinese Law Materials." <u>International Journal of Legal Information</u> 28:373-387 (summer 2000)

This paper discusses Internet development in China, the use of Chinese character displays on the Internet, search engines for searching Chinese Web sites, specific Chinese legal materials available on the Web, and Internet guides for Chinese law. Many of the sites cited in this paper include English-language resources.

<sup>\*</sup> Photocopies of articles from periodicals cited herein may be obtained through the regular photocopy services of the UW Law Library (Outlaw: 608-262-3394) or the Wisconsin State Law Library (608-266-1600).

## \* \* \* \*MEMBERSHIP NEWS \* \* \*

**ANGELA AMES** has joined LLAW. She is a student at UW Madison - SLIS.

**AMY BIDDICK CRULL**, Law Librarian at Stafford Rosenbaum, has joined LLAW.

**FRED DINGLEDY** has joined LLAW. He is a student at UW Madison-SLIS.

**TOM FREDERICK** has joined the staff of the Marquette University Law Library as Collection Maintenance Supervisor. He comes to the Law Library from Foley & Lardner.

**CANDACE HALL**, Library Assistant for Michael Best & Friedrich, LLP (Milwaukee), has joined LLAW.

**JANE HAUBRICH**, Library Assistant at Godfrey & Kahn S.C. (Milwaukee), has joined LLAW.

**KATHRYN HENSIAK** has joined the staff of the Marquette University Law Library as Reference/Electronic Resources Librarian.

**ROBERT HOPWOOD**, Law Librarian at Kasdorf, Lewis, Swielik, has joined LLAW.

**JAMIE KROENING**, Library Assistant at LaFollette Godfrey & Kahn, has joined LLAW.

**ROCHELLE MAIMAN**, Information Specialist at Reinhart, Boerner, Van Deuren, Norris & Rieselback, S.C., has joined LLAW.

**TATIANA MILLER** is leaving the Marquette University Law Library for a position at Northcentral Technical College in Wausau.

**SUNIL RAO**, Reference Librarian at University of Wisconsin Madison Law Library, has joined LLAW.

**CINDY BLANK SECKER**, Reference/Outreach Service Librarian at Milwaukee Legal Resource Center, has joined LLAW.

**FELICIA VASTALO**, Information Specialist with Quarles & Brady (Milwaukee), has joined LLAW.

**CLAIRE WINKLER**, Law Librarian at Axley Brynelson, LLP, has joined LLAW.

